Product Governance and Fair Value Assessment

Inperio (London) Limited is committed to conducting its business in a fair, honest and open manner and we ensure that we have appropriate product oversight and governance systems and controls in place to offer products that have been assessed as providing fair value to customers that are within the appropriate target market.

This summary document has been created to fulfil our responsibilities under fair value regulations. This document should not be used as a sales or marketing tool. The client facing broker must act in the best interests of each customer individually when deciding whether to recommend a particular policy or not.

Product Information

Product	Terrorism Insurance
Version Number	V14 Terrorism Wording

Assessment

Most Recent Review	August 2022
Product type	Terrorism Insurance
Manufacturer/Co- Manufacturer	Inperio London Limited Capacity Provider: Accredited Insurance (Europe) Limited
Territorial Limits	Worldwide
Target Market	This product is designed to provide professional indemnity insurance for firms that are regulated by the Financial Conduct Authority and who are situated within the United Kingdom and Channel Islands
Outside Target Market	Clients situated outside United Kingdom or Channel Islands, and those not regulated by the Financial Conduct Authority
Characteristics of the product aimed at meeting the needs of the target market	Cover Sections Physical loss or physical damage occurring during the period of this Policy caused by an Act of Terrorism or sabotage and/or loss resulting from necessary Interruption of Business or loss of accommodation caused by Direct Physical Loss or Damage Key Exclusions Nuclear detonation, nuclear reaction, nuclear radiation or radioactive contamination War, invasion or warlike operations Seizure or legal or illegal occupation Confiscation, nationalisation, requisition, detention, embargo,

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	quarantine
	Seepage and or discharge of pollutants or contaminants
	Chemical or biological emission
	Asbestos emission
	Any fine or penalty
	Electronic means
	Vandals, protest or strikes, labour unrest, riots or civil commotion
	Public or government or local or civil authority's enforcement of any ordinance
	Damage caused by measures taken to prevent Terrorism
	Any consequential loss or damage
	Loss of Utilities
	Threat or hoax
	Burglary, house breaking, looting, theft or larceny
	Mysterious disappearance or unexplained loss
	Mould, mildew, fungus, spores or other microorganism
	Land or land values
	Power transmission, feeder lines or pipelines not on the Insured's premises
	Aircraft or any other aerial device, or watercraft.
	Animals, plants and living things of all types
	Property in transit not on the Insured's premises
	Key Restrictions
	Customers must be domiciled in the United Kingdom
Distribution Strategy	This product is intended for distribution via FCA authorised brokers only. Brokers must be approved by us and enter into our standard format TOBA.
	Sub- broking is not permitted without our express written consent as it is outside our risk appetite.
Commission	We will agree a commission rate with each distributor. All distributors should be able to demonstrate that commission received bears a reasonable relationship to the actual costs of their contribution/level of involvement or benefit added by them to the distribution arrangement. We may ask you to justify your commission rate.
Other Remuneration	We may ask you provide details of remuneration you earn in connection with the sale of our policy. This includes any fees, premium finance earnings, earning from noninsurance products or add-ons sold alongside our policy.
	You must ensure that your arrangements are consistent with FCA rules on conflicts and incentives. You should review all remuneration arrangements at least annually and share the outcome of that review with us on request.
Fair Value Review	Our product governance process requires a full review of all products at least annually to determine if the product offers fair value to the end customer.
	These reviews consider the target market, distribution strategy, remuneration, marketing, product information, product performance, product design and feedback from distributors and customers.

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	We also monitor conversion rates, renewal retention, cancellations, loss ratios, claims and complaints as part of this review process. We are satisfied that the product offers fair value to its intended Target Market subject to distributors: • not charging customers additional amounts over and above the gross premium plus underwiring fees quoted by us without first determining that they do not have a detrimental effect on the value of the product. • Ensuring that no duplicate cover exists or is caused by an add-on where that cover is already provided by the policy
Customers for whom the product is not expected to provide fair value	This product would not be expected to provide fair value to policyholders/risks that fall outside the Target Market.
Relevant documents available via our website	IPID Broker Underwriting Guide Policy Wording

Providing Feedback

We welcome any feedback from our distributors on the performance of our products. All feedback will be considered in our next product review.

If you believe that your staff would benefit from additional training on this product, please let us know by contacting info@inperio.co.uk